# **GoToMyPC Sub-Processors**



## **Data Hosting Locations**

<b>Entity Name</b>	Hosting Type	Location
Oracle America, Inc.	Cloud hosting provider	United States, Europe, APAC

## Third Party Sub-Processors

Entity Name	Purpose	Location
Amazon.com, Inc., Incl. Amazon Web Services	Content Delivery Network (CDN)	Worldwide *CDN will push users to the nearest edge server based on IP Geo.
Akamai Kona Site Defender	Web application firewall	Worldwide* *will connect users to the nearest edge server based on user IP location
Telesign, Inc.	Communication Platform (Used in G2P for sending one-time passwords to customers phone numbers in second factor authentication flow)	Worldwide
Maxmind	Geo-IP Service: provides geo location data derived from IP addresses	United States
Measurement Lab, Google LLC	Internet Speed Test (supporting one feature used by some customers)	United States
CloudFront	Content Delivery Network (CDN)	United States, Europe, APAC

#### **GOTO AFFILIATES**

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at https://www.goto.com/company/trust/resource-center.

#### **DATA TRANSFERS**

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or "DPF") and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or "Model Clauses")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <a href="https://www.goto.com/company/trust/privacy">https://www.goto.com/company/trust/privacy</a>.



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#### DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <a href="https://www.goto.com/company/legal">https://www.goto.com/company/legal</a> to learn more.

### **TECHNICAL AND ORGANIZATIONAL MEASURES**

GoTo's security and privacy practices are outlined in its Trust and Privacy Center at <a href="https://www.goto.com/company/trust/privacy">https://www.goto.com/company/trust/privacy</a>, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <a href="https://www.goto.com/company/trust/resource-center">https://www.goto.com/company/trust/resource-center</a>.